

## Connecticut IFTA<sub>CS</sub><sup>TM</sup> Credential Web Application

Release 2.0

### user

## manual

prepared for

**State of Connecticut CVISN/PRISM Steering Committee** 

prepared by

Cambridge Systematics, Inc.

August 2005

user manual

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Cambridge Systematics, Inc. 100 CambridgePark Drive, Suite 400 Cambridge, Massachusetts 02140

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## 1.0 System Overview

Motor carriers and service bureaus can access the IFTA<sub>CS</sub><sup>TM</sup> Credential Web Application through the State's CVO Credentialing System. Please refer to the *Connecticut CVO Credentialing System User Manual* for information on that system as well as general information on the Connecticut CVISN/PRISM web applications.

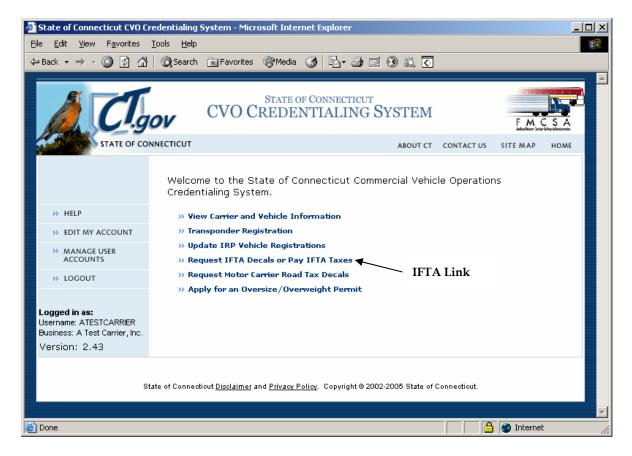
The following transactions can be conducted on-line:

- Request a new IFTA license (new carriers only);
- Renew an existing IFTA license;
- Request additional IFTA decals; and
- Link to the New York Regional Processing Center (RPC) to file and reprint IFTA quarterly taxes.

# 2.0 Accessing the IFTA<sub>CS</sub> Credential Web Application

The IFTA<sub>CS</sub> Credential Web Application can be accessed by clicking the "Request IFTA Decals or Pay IFTA Taxes" link from the Main Menu of the CVO Credentialing System as illustrated in Figure 2.1. Only master account holders and subaccount holders authorized to perform IFTA transactions will see this link.

Figure 2.1 CVO Credentialing System Main Menu

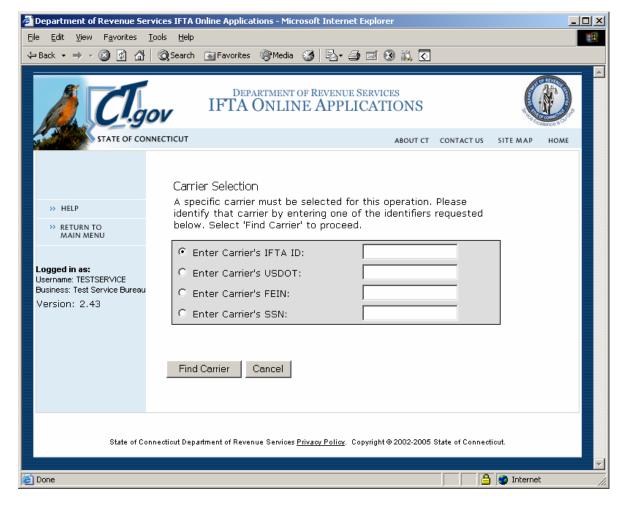


The IFTA menu will be created dynamically based on the carrier's IFTA information. New carriers and carriers that did not enter an IFTA account number during the CVO Credentialing System registration process will only see a link to request a new IFTA license. Carriers that entered an IFTA account number during the CVO Credentialing System registration process will see links to Renew license, Request Additional Decals, File IFTA Quarterly Taxes, and Reprint IFTA Quarterly Taxes.

#### 2.1 Service Bureaus

Service bureaus will see all five links on the IFTA menu and must select the appropriate link for the operation to be performed. Once the service bureau user selects the operation, the IFTA<sub>CS</sub> application will ask the user to identify the carrier for whom the operation will be performed. The Carrier Selection page, illustrated in Figure 2.2, will be displayed.

Figure 2.2 Carrier Selection Page



The service bureau user may select a carrier using one of the following identifiers:

- IFTA ID;
- U.S. DOT Number;
- FEIN; and
- SSN.

Only one identifier may be selected at a time. The user should enter a single carrier identifier in the appropriate field and click the "Find Carrier" button. If a carrier is found in the Commercial Vehicle Information Exchange Window (CVIEW<sub>cs</sub>) database, the carrier's name is displayed and the service bureau user is asked to confirm that this is the correct carrier using the "Select This Carrier" button. If this is not the correct carrier, the service bureau user should use the "Select Another Carrier" button to find the carrier using a different identifier.

If the service bureau user selected "Apply for a License (New Carriers Only)" from the IFTA menu, then the option to find by IFTA ID is not available. Also, a "New Carrier" button will appear. The service bureau user can use the "New Carrier" button to skip the find operation and begin a license application for a new carrier.

Once the service bureau user finds and selects an existing carrier or chooses to begin a license application for a new carrier, then the processing of the IFTA<sub>CS</sub> application is identical to the process followed for a motor carrier user.

## 3.0 Applying for an IFTA License

A user applying for a new IFTA license should click the "Apply for a License (New Carriers Only)" link in the IFTA main page as shown in Figure 3.1. The first of four data entry pages for the IFTA license application will be displayed as shown in Figure 3.2. The form will be pre-populated with the company information from the user's CVO Credentialing System profile. The user should review the pre-populated information to ensure its accuracy and correct any information that is inaccurate.

If the FEIN/SSN and Tax Registration Number are available from the CVO Credentialing System profile, then these values cannot be changed on the IFTA $_{cs}$  application.

On every page, required fields are indicated by an asterisk (\*) next to the field name.

Figure 3.1 IFTA Main Menu Page



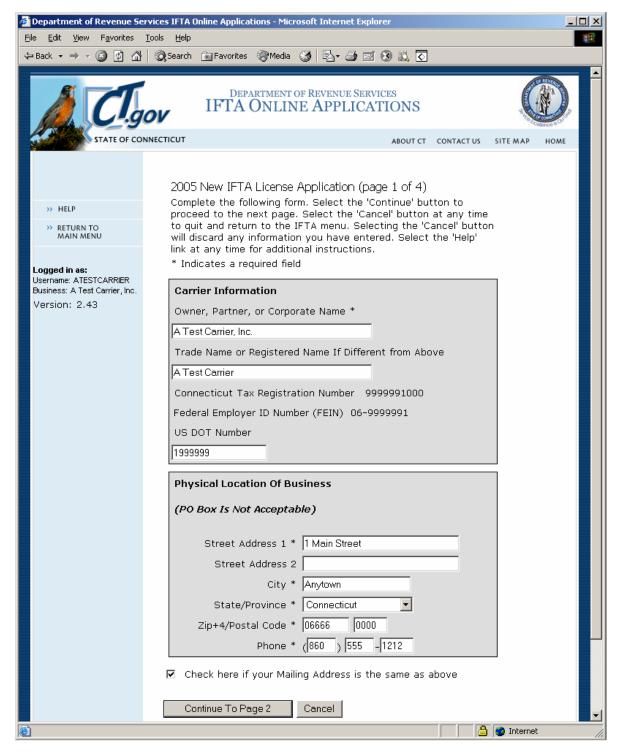
#### ■ 3.1 Applying for an IFTA License - Page 1

If the user wishes to enter a different mailing address, he/she can uncheck the appropriate box and enter this information.

At the bottom of the page there are two buttons:

- Cancel Discards the current application and returns the user to the IFTA menu; and
- Continue to Page 2 Continues the application process.

Figure 3.2 Page 1 of New License Application



Before moving to the second page of the application, the system will verify that all required fields have been completed and validate the information, as necessary. If an error is detected, an error message will be displayed in a red box at the top of the screen. The user must correct the specified error before continuing to the next page.

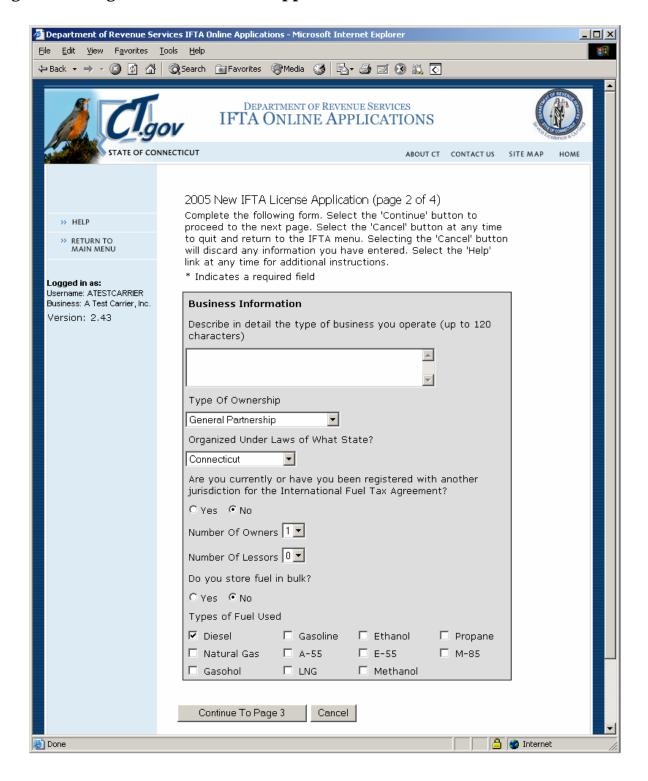
#### ■ 3.2 Applying for an IFTA License - Page 2

The user can enter his/her company's business information on the second page of the application as shown in Figure 3.3.

At the bottom of the page there are two buttons:

- Cancel Discards the current application and returns the user to the IFTA menu; and
- **Continue to Page 3 -** Continues the application process.

Figure 3.3 Page 2 of New License Application



#### ■ 3.3 Applying for an IFTA License - Page 3

On the third page of the application shown in Figure 3.4, the user must enter owner information, including:

- Name;
- Social Security Number; and
- Address.

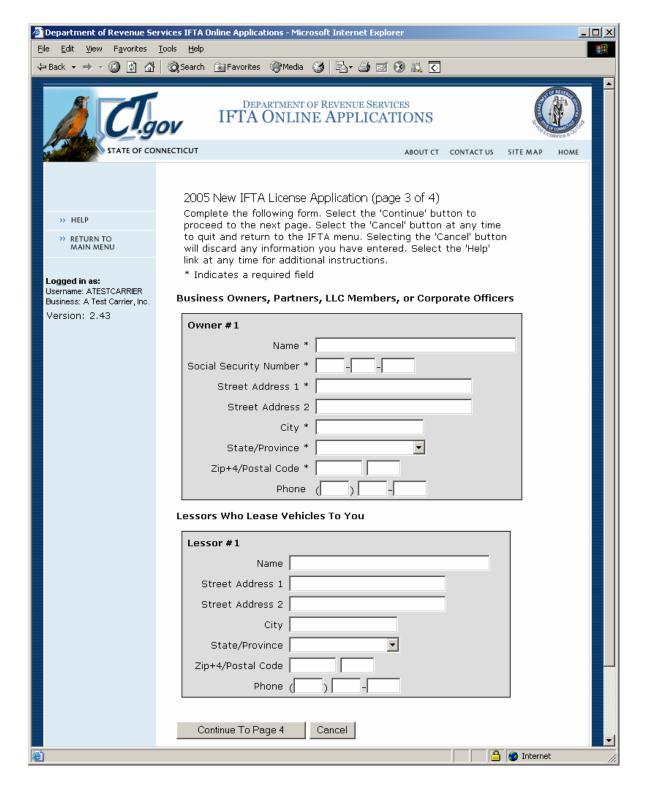
This page may display multiple owner sections, depending on the number of owners entered on the second application page. At least one owner will be required.

This page also may display lessor sections, if a nonzero number of lessors was entered on the second application page. With the exception of social security number, the information required for a lessor is the same as that required for an owner.

At the bottom of the page there are two buttons:

- Cancel Discards the current application and returns the user to the IFTA menu; and
- **Continue to Page 4 -** Continues the application process.

Figure 3.4 Page 3 of New License Application



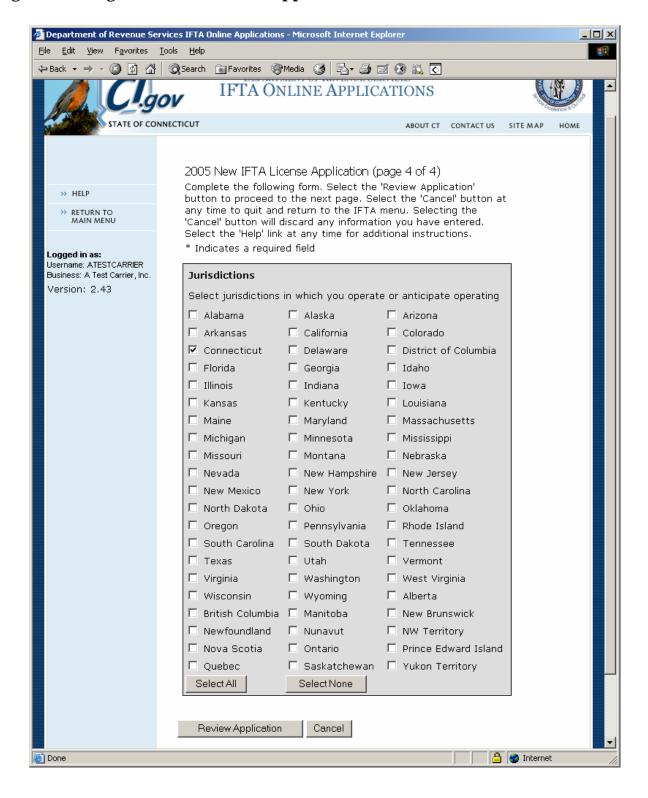
#### ■ 3.4 Applying for an IFTA License - Page 4

On the fourth page of the application, as shown in Figure 3.5, the user must identify the jurisdiction(s) in which his/her company's vehicles will operate. The user should place a checkmark next to all the appropriate jurisdictions. The Connecticut jurisdiction must be selected along with at least one other jurisdiction in order to obtain an IFTA license from Connecticut.

At the bottom of the page there are four buttons:

- Select All Selects all the jurisdictions;
- Select None Clears all the jurisdictions except Connecticut;
- Review Application Displays the confirmation page; and
- **Cancel -** Discards the current application and returns the user to the IFTA menu.

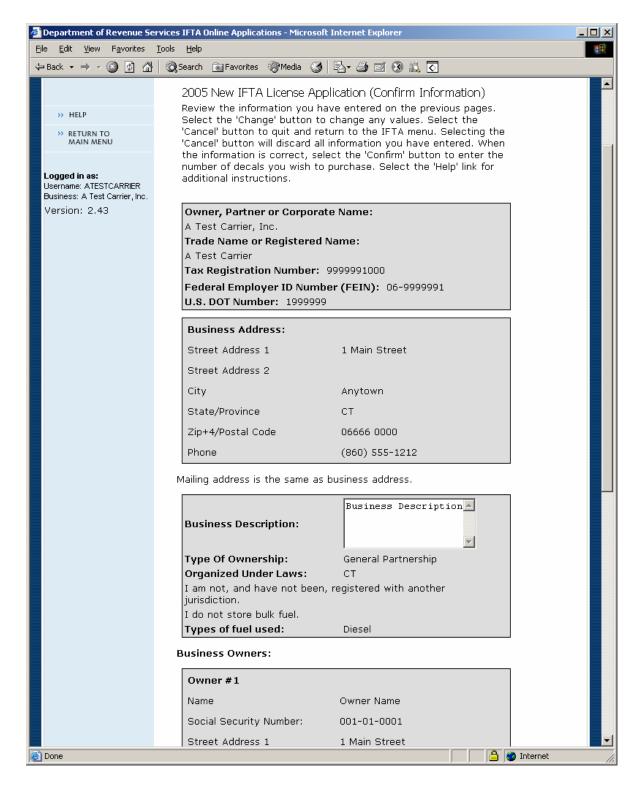
Figure 3.5 Page 4 of New License Application



#### ■ 3.5 Applying for an IFTA License – Confirmation Page

Users will be able to review the information provided on the application as shown in Figure 3.6. If the information is correct, the user should click the "Confirm" button at the bottom of the page. If the information is incorrect, the user should click the "Correct" button at the bottom of the page. The user will be directed back to Page 1 and will be able to correct information as needed. If the user wishes to cancel the application, he/she should click the "Cancel" button at the bottom of the page.

Figure 3.6 Confirmation Page for New License Application



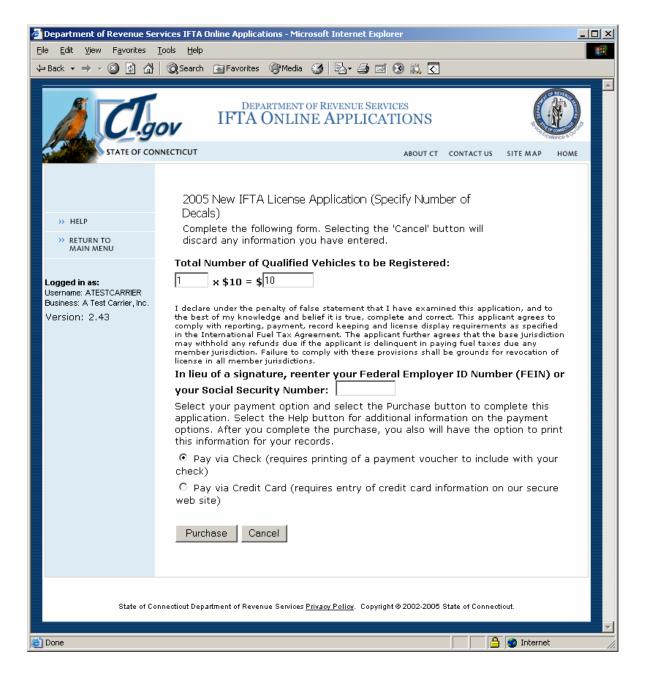
#### 3.6 Applying for an IFTA License - Purchase Page

After confirming that the information is correct, the user will enter the number of decals they wish to receive. When the user enters the number of decals, the fee displayed on the page will be updated to reflect the cost of those decals.

The user must reenter his/her Social Security Number or Federal Employer ID Number. This value should be the same as the value entered or displayed on application page 1. The user's SSN or FEIN serves as an electronic signature for the application. The user should ensure the "Pay via Check" option is selected and click the "Purchase" button at the bottom of the page. If the user wants to cancel the application he/she should click the "Cancel" button. Figure 3.7 illustrates the Purchase Page for a New IFTA License Application.

Note: Credit card option may be available in future releases. This option currently is not displayed.

Figure 3.7 Purchase Page for New License Application



#### 3.7 Applying for an IFTA License - Receipt Page

After confirming the purchase, a user has the following options:

- **Print Receipt -** Prints a copy of the receipt page for the user's records;
- **Print Voucher** Prints a voucher page, which must be mailed to the Connecticut Department of Revenue Services along with a check to complete the transaction; and
- **Continue -** Displays a message that notifies the user of the next steps in the process.

Users must print the payment voucher and submit it along with a check for the correct amount. Printing of the payment receipt is optional.

After clicking the "Continue" button, a final page will be displayed informing the user that they should update their CVO Credentialing System profile with their IFTA account number when it is received. The user should click "Finish" to complete the application and return to the IFTA menu. Figure 3.8 illustrates the Receipt Page for a New IFTA License Application.

Figure 3.8 Receipt Page for New License Application



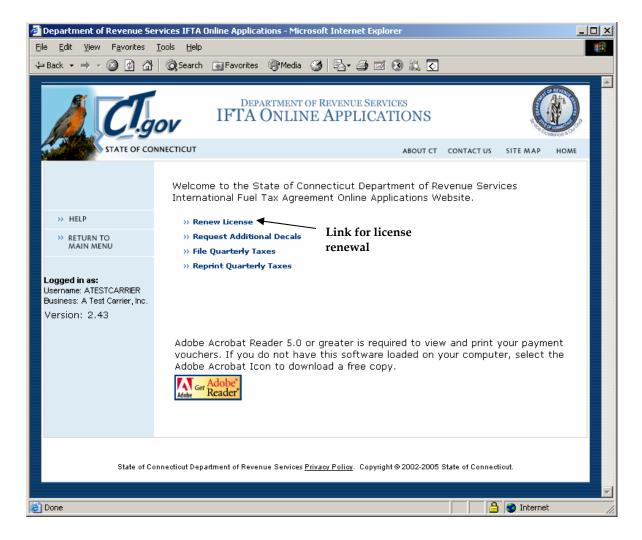
## 4.0 Renewing an IFTA License

To renew a license, a user should click the "Renew License" link as shown in Figure 4.1. This action will display a one-page data entry form as illustrated in Figure 4.2. The form will be pre-populated with the company information from the user's CVO Credentialing System profile. The user should review the pre-populated information to ensure its accuracy and correct any information that is inaccurate.

If the FEIN/SSN and Tax Registration Number are available from the CVO Credentialing System profile, then these values cannot be changed on the IFTA<sub>cs</sub> application.

On every page, required fields are indicated by an asterisk (\*) next to the field name.

Figure 4.1 IFTA Main Menu Page



#### ■ 4.1 IFTA License Renewal – Data Entry Page

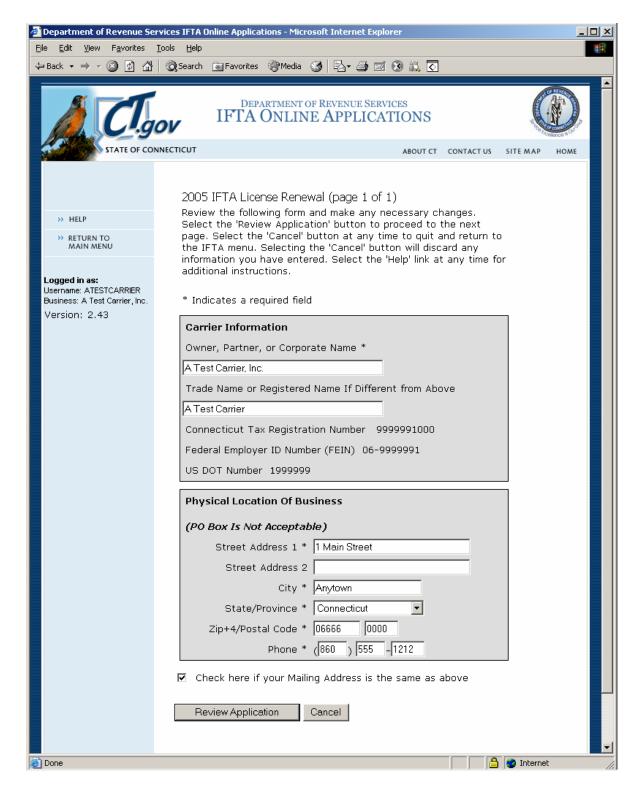
If the user wishes to enter a different mailing address, he/she can uncheck the appropriate box and enter this information.

At the bottom of the page there are two buttons:

- Review Application Displays the confirmation page; and
- **Cancel -** Discards the application and returns the user to the IFTA menu.

Figure 4.2 illustrates the data entry form for license renewal.

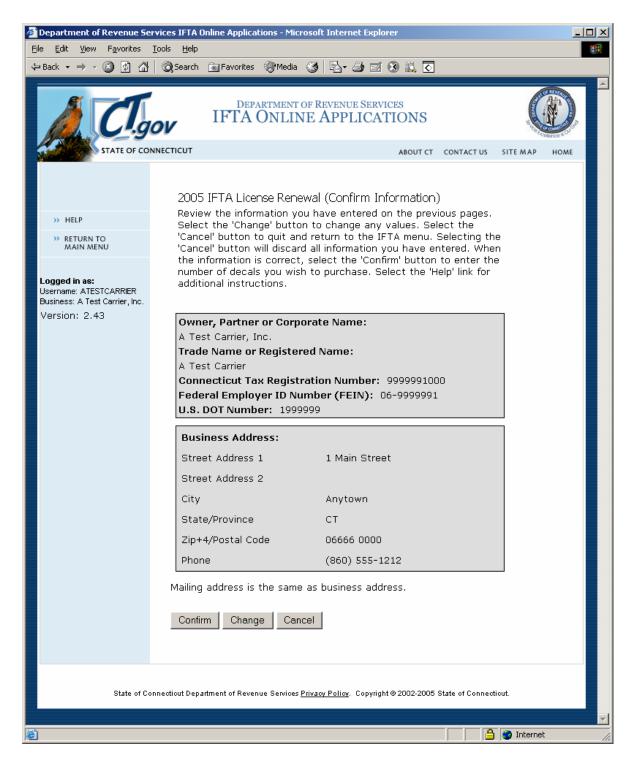
Figure 4.2 Data Entry Page for IFTA License Renewal



#### ■ 4.2 IFTA License Renewal - Confirmation Page

Users will be able to review the information provided on the application as shown in Figure 4.3. If the information is correct, the user should click the "Confirm" button at the bottom of the page. If the information is incorrect, the user should click the "Change" button at the bottom of the page. The user will be directed back to the data entry page and will be able to correct information as needed. If the user wishes to cancel the application, he/she should click the "Cancel" button at the bottom of the page.

Figure 4.3 Confirmation Page for IFTA License Renewal



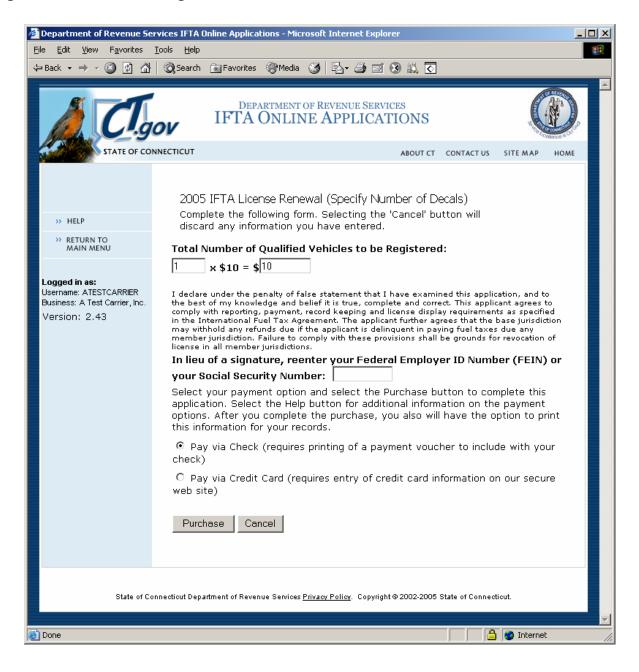
#### 4.3 IFTA License Renewal - Purchase Page

After confirming that the information is correct, the user will enter the number of decals they wish to receive. When the user enters the number of decals, the fee displayed on the page will be updated to reflect the cost of those decals.

The user must reenter his/her Social Security Number or Federal Employer ID Number. This value should be the same as the value entered or displayed on the application. The user's SSN or FEIN serves as an electronic signature for the application. The user should ensure the "Pay via Check" option is selected and click the "Purchase" button at the bottom of the page. If a user wants to cancel the application he/she should click the "Cancel" button. Figure 4.4 illustrates the Purchase Page for License Renewal.

Note: Credit Card option may be available in future releases. This option currently is not displayed.

Figure 4.4 Purchase Page for IFTA License Renewal



#### ■ 4.4 IFTA License Renewal – Receipt Page

After confirming the purchase, the user will have the following options:

- **Print Receipt -** Prints a copy of the receipt page for the user's records;
- **Print Voucher** Prints a voucher page, which must be mailed to the Connecticut Department of Revenue Services along with a check to complete the transaction; and
- **Finish** Returns a user to the IFTA menu.

Users must print the payment voucher and submit it along with a check for the correct amount. Printing of the payment receipt is optional.

Figure 4.5 illustrates the Receipt Page for IFTA License Renewal.

Figure 4.5 Receipt Page for IFTA License Renewal



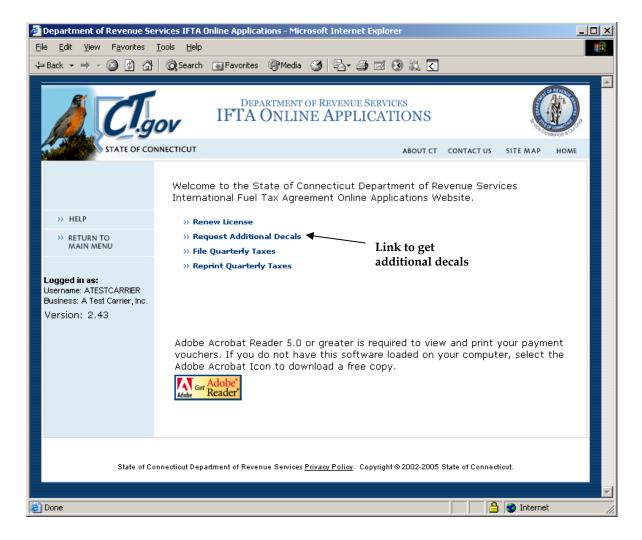
# 5.0 Requesting Additional IFTA Decals

To request additional decals, a user should click the "Request Additional Decals" link as shown in Figure 5.1. This action will display the appropriate data entry form as illustrated in Figure 5.2. The form will be pre-populated with the company information from the user's CVO Credentialing System profile. The user should review the pre-populated information to ensure its accuracy and correct any information that is inaccurate.

If the FEIN/SSN and Tax Registration Number are available from the CVO Credentialing System profile, then these values cannot be changed on the IFTA $_{\odot}$  application.

On every page, required fields are indicated by an asterisk (\*) next to the field name.

Figure 5.1 IFTA Main Menu Page



#### ■ 5.1 Additional Decals - Data Entry Page

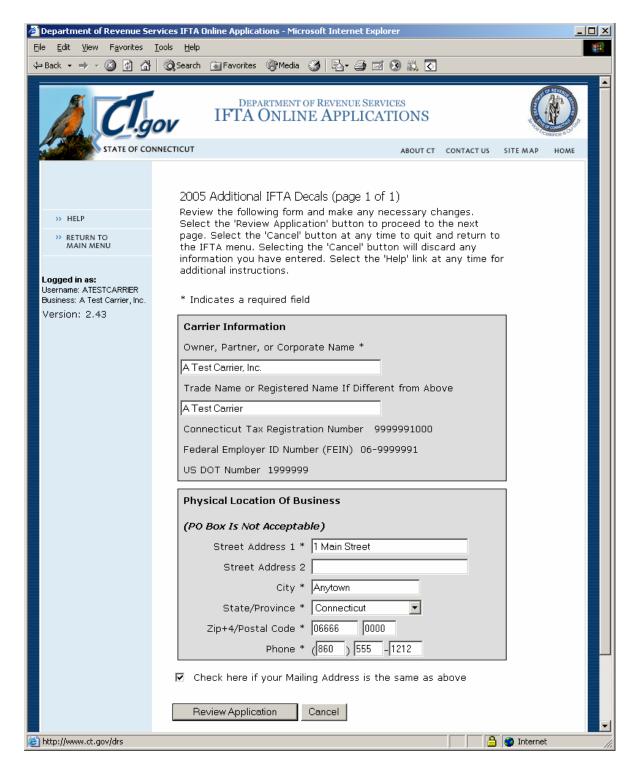
If the user wishes to enter a different mailing address, he/she can uncheck the appropriate box and enter this information.

At the bottom of the page there are two buttons:

- Review Application Displays the confirmation page; and
- **Cancel -** Discards the application and returns the user to the IFTA menu.

Figure 5.2 illustrates the data entry form to request additional decals.

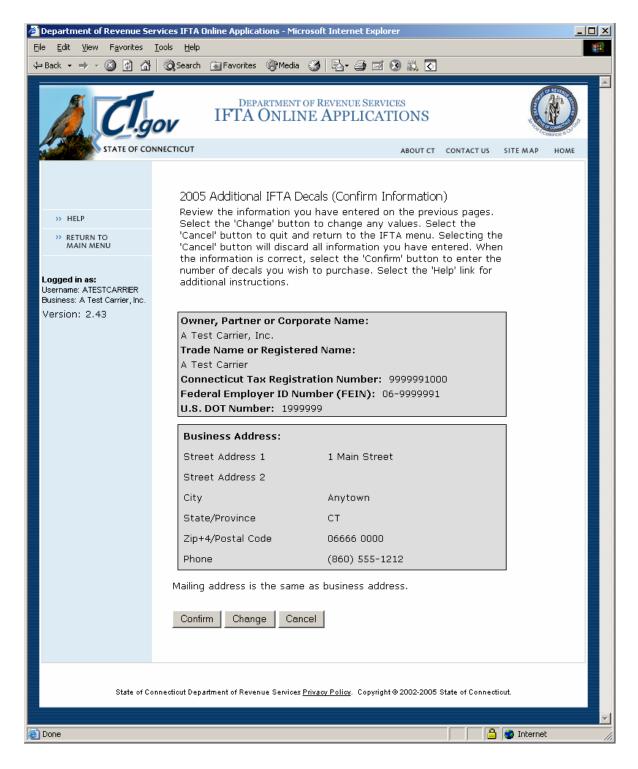
Figure 5.2 Data Entry Page for Additional Decals



#### ■ 5.2 Additional Decals – Confirmation Page

Users will be able to review the information provided on the application as shown in Figure 5.3. If the information is correct, the user should click the "Confirm" button at the bottom of the page. If the information is incorrect, the user should click the "Change" button at the bottom of the page. The user will be directed back to the data entry page and will be able to correct information as needed. If the user wishes to cancel the application, he/she should click the "Cancel" button at the bottom of the page.

Figure 5.3 Confirmation Page for Additional Decals



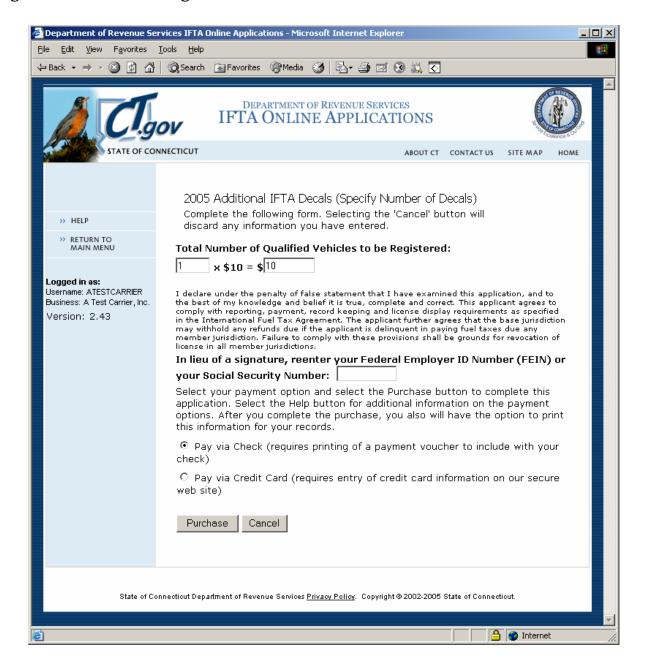
#### ■ 5.3 Additional Decals - Purchase Page

After confirming that the information is correct, the user will enter the number of decals they wish to receive. When the user enters the number of decals, the fee displayed on the page will be updated to reflect the cost of those decals.

The user must reenter his/her Social Security Number or Federal Employer ID Number. This value should be the same as the value entered or displayed on the application. The user's SSN or FEIN serves as an electronic signature for the application. The user should ensure the "Pay via Check" option is selected and click the "Purchase" button at the bottom of the page. If a user wants to cancel the application he/she should click the "Cancel" button. Figure 5.4 illustrates the Purchase Page for Additional Decals.

Note: Credit Card option may be available in future releases. This option currently is not displayed.

Figure 5.4 Purchase Page for Additional Decals



#### ■ 5.4 Additional Decals - Receipt Page

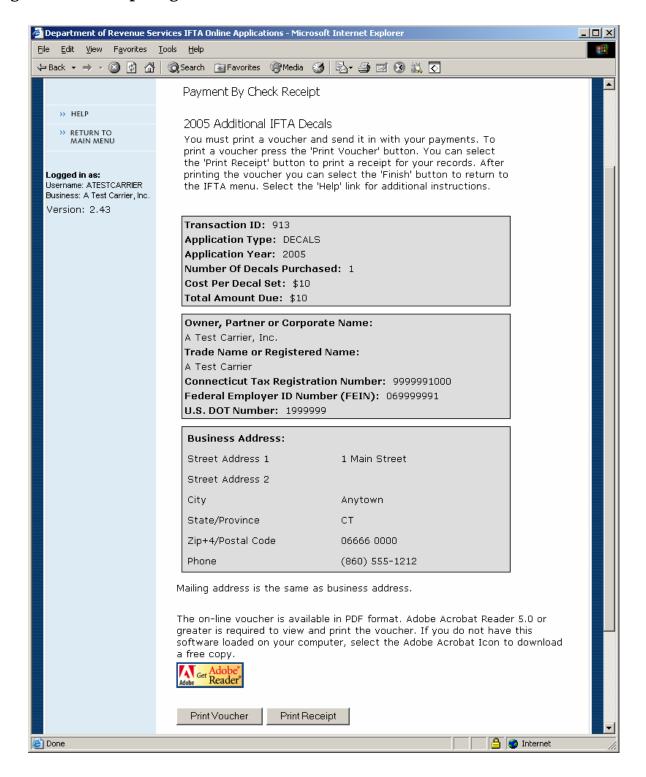
After confirming the purchase, the user will have the following options:

- **Print Receipt -** Prints a copy of the receipt page for the user's records;
- **Print Voucher** Prints a voucher page, which must be mailed to the Connecticut Department of Revenue Services, along with a check to complete the transaction; and
- **Continue -** Returns the user to the IFTA menu.

Users must print the payment voucher and submit it along with a check for the correct amount. Printing of the payment receipt is optional.

Figure 5.5 illustrates the Receipt Page for Additional Decals.

Figure 5.5 Receipt Page for Additional Decals



## **6.0 IFTA Quarterly Taxes**

Authorized users will be able to link to New York Regional Processing Center (RPC). The RPC system supports the filing and reprinting of IFTA quarterly taxes.

To file IFTA quarterly taxes via the RPC, select "File Quarterly Taxes" on the IFTA Main Menu Page. To reprint previously filed IFTA quarterly taxes, select "Reprint Quarterly Taxes." Documentation regarding the IFTA quarterly tax processes is available from the Connecticut Department of Revenue Services.